

EXHIBIT C**Service Agreement**

Ensuring a Safe & Successful Install Experience

A) Important Information:**Day(s) Before**

- The Garage Co. requires that the Client or an adult representative at least 18 years of age be home when the installer arrives to show the proper location for the installation and that they be available upon the completion of the installation to do a walk-through inspection with our installer to ensure satisfaction.
- Children and pets must be kept away from the work area during the entire installation process.
- The Client agrees to provide access to electricity within 45 m (150 feet) of the installation site.
- The Garage Co. is responsible for cleaning up after ourselves. We will remove project related debris and surplus material from the property, and leave the property in a neat and orderly condition.
- The Client will allow the Contractor use of their trash cans for general waste.
- Dust may trigger alarm & smoke detectors-during the installation process. It is the Client's responsibility to notify alarm companies if this should happen.
- We are not responsible for the disposal of old cabinets, unwanted items, or garbage that was in the area prior to install.
- Pilot lights need to be turned off prior to installation.
- All items **MUST** be removed from the garage before installers arrive to install coatings or cabinets, etc. For liability and insurance reasons installers from The Garage Co. cannot move items in the garage. If you need assistance with moving, we can refer you to someone who can assist you.
- The client has secured appropriate parking and access to the garage space. Our preference is the driveway.
- It's important to finalize your garage project with your installer on the last day of the job.
- If for any reason, the installers arrive on the scheduled day and are not able to move forward with the install for no fault of their own, the Client will be charged a \$100 rebooking fee.

Week(s) Before

- While your installer is installing your products, you authorize them to take before and after pictures of their work and give permission for The Garage Co. to use those pictures for marketing and promotional purposes.
- The Client authorizes The Garage Co. to place a Lawn Sign in the front garden facing the main road and sidewalk, for marketing and promotional purposes.
- The Client will notify gardeners and other visitors of the work being performed so they do not damage the installation process.
- All items **MUST** be removed from the garage before installers arrive to install coatings or cabinets, etc. For liability and insurance reasons installers from The Garage Co. cannot move items in the garage. If you need assistance with moving, we can refer you to someone who can assist you.

Month(s) Before

- The Garage Co. is **NOT** responsible for any permits, zoning variances and/or homeowners association approvals that may be required in advance of installation.
- The work area(s) are up-to-date with all building codes and standards.

B) Product Specifics:

Flooring Installations

- For flooring to properly adhere, it's very important the garage floor is dry. Please do not allow water on the garage floor for 3 days prior to installation.
- Note that washer and dryer units must be removed prior to a flooring installation, so please plan accordingly to perform laundry tasks elsewhere.
- Vehicles and heavy units cannot be placed back onto the newly installed flooring surface until fully cured/dry. Please consult your installer for details.
- During the grinding sessions, it can be loud and dusty.
- When a topcoat is being applied, it will give off a strong odor that can seep into the house. It will go away with the windows open and any fans on.
- Return to Service Guideline for Standard Finish Coat:

	55°F	70°F	85°F
Foot Traffic	30 hours	16 hours	10 hours
Wheel Traffic	96 hours	72 hours	48 hours

- Maintenance: Do not wash the floor within 5 days of installation. Exposure to water before the floor is completely cured may dull the finish. Damp mop as needed with a clean mop head and clean, warm water with a mild detergent or degreaser. Rinse thoroughly to avoid leaving residue. When using a new cleaner for the first time, test clean an inconspicuous area to ensure compatibility with the floor.

Cabinets Installations

- Studs where the product(s) are to be installed are made of wood.